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Briefing Note

How the GLA deals with allegations against Labour Providers

When an allegation is made against any Labour Provider, irrespective of the allegation or its source, the GLA will:

- Record the allegation in the Intelligence Management System and assess the information according to a nationally recognise intelligence appraisal system which evaluates the information according to the source; the potential quality of the information; the potential dissemination of the information
- Identify any possible breaches of GLA Licensing conditions
- Where possible, enhance the information in order to either increase its credibility, or disprove any allegations.
- Determine whether the information relates to the remit of any other government department or Police Force, and if so, disseminate the information.

Once recorded and evaluated, the allegation, along with other relevant information available, will feed into the GLA risk rating system. This will determine when or if a licensed Labour Provider will be considered for a Compliance Inspection or an unlicensed Labour Provider would be investigated. Priority cases for compliance inspection may result in notified or un-notified visits to re-assess compliance with the Licensing Standards.

The general approach of the GLA will be to acknowledge with thanks any information provided at the time, and to stress the value of any intelligence received - however significant it may turn out to be. The nature and timing of such feedback must not breach legislation, undermine effective compliance or enforcement action.